

Trevontney Jegede  
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Professional with five years of customer service experience in various fields. I'm proficient in solving customers problems and concerns, making sure their experience exceeds their expectations. I am efficient with handling high volume calls with a quick response time to request.

### **Experience**

- **Csc ServiceWorks**

Customer service

Aug. 2018-Present

- Answer high volume calls with quick response time.
- Assist customer with service request.
- Direct calls to appropriate department.

- **United States Mint**

Customer service

March 2017-August 2018

- Answer customers questions and concerns.
- Place orders.
- Set up/update customers account.
- Release credit card holds.

- **Eazy Limo Services**

Dispatch/Assistant

Aug. 2013-April 2016

- Dispatch drivers to client pickup and drop off.
- Negotiate prices with clients.
- Set appointments.
- Respond to emails.
- Sort/distribute mail.

### **Education**

- North Clayton High  
2003-2007  
Diploma
- PrimaMed Training Institutions
  - NCT RADIOLOGY
  - 2018
- PrimaMed Training Institute
  - CMA

- 2018